

Frequently asked questions

License Management Migration INCA

A large, light blue graphic element consisting of a circle and a speech bubble. Inside the speech bubble, the letters 'FAQ' are written in a bold, white, sans-serif font.

FAQ

Frequently asked questions

1. What is changed in INCA 7.4 for the license technology?
2. Will the FNP machine-based licenses still work for INCA?
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Frequently asked questions

1. What is changed in INCA 7.4 for the license technology?

As of April 2022, INCA 7.4 will exclusively support the new FlexNet Embedded licenses for machine-based licenses. That is to say, the FlexNet Embedded licenses will be required to use INCA 7.4 as of that date.

There is no license change for user-based and floating licenses.

2. Will the FNP machine-based licenses still work for INCA?

The FNP machine-based licenses can still be used till INCA 7.3.X, but not supported from INCA 7.4.

The FNP user-based and floating licenses are further supported by INCA 7.4

3. Can I change/migrate the FNP licenses to FNE licenses?

You can migrate the FNP licenses to the FNE licenses if you have the valid FNP license and valid maintenance (the maintenance must be valid on the day of migration)

4. Can I do the migration myself without support of ETAS?

Yes, if you have the valid FNP license and valid maintenance, you can do the migration with the LiMa (ETAS license management tool).

Both online migration and offline migration are supported. The online migration is done fully automatically.

For the users with tool coordinator, we suggest that your tool coordinator can be informed.

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5. What are FNP licenses migrated?

The user selects the product and activation ID for their license in the ETAS License Manager (LiMa). In LiMa, go to the menu (Device/Online migrating) and select "product/activation ID" to migrate.

For PCs without internet access (e.g. test bench), migration can take place off-line (under LiMa > Device > Off-line migration > select "product/activation ID" to migrate
> Save the request file and send/transfer it to a PC with internet access Upload the request file through LiMa > Save the generated response file and send/transfer it to the PC without internet access > Read the response file to complete the migration process.

6. How can I find out my activation-ID?

The activation-IDs will be shown in LiMa (under LiMa > Tools > Options > select "serial number visible").

With the right mouse-button, you can copy the activation-ID in LiMa through "copy serial number to clipboard"

7. How can I find out, if I have the valid maintenance contract for the migration?

Currently it is possible to find the maintenance information for the licenses if you have the entitlement-ID or the use-ID for the access to the customer FNO portal (<https://license.etas.com/flexnet/operationsportal/logon.do>).

If you have only the activation-ID information, please contact your tool coordinator or ETAS Support.

8. Do the activation IDs change during migration or the licensing update?

Yes, you will get one new activation-ID after the migration. After the migration the new activation-ID will be shown in LiMa.

9. How can we know, if the online migration is allowed by our network configuration?

Under LiMa > Device > Settings > Test connection, you can test, if your network configuration allows the online migration. The test result should show that both the FNO connection and FNO webservice connection are successful.

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10. Are there any limitations for the proxy configuration in the networking?

If the internet proxy on your PC can be found by the windows active directory in your PC, you do not need to do anything. The default setting of the internet proxy mode is "auto".

If the internet proxy is entered in the manual way or there is no internet proxy, you should select manual or none for the proxy mode (under LiMa > Device > Settings > Internet Proxy > proxy mode). For the manual setting you must enter the related information (proxy address, user-Id, password) according to the proxy setting request.

11. What shall I do if I want to migrate the license to one new PC?

If you have already have the new PC, you can rehost your FNP license to your new PC and do the migration on your new PC directly.

You can also do the migration for the old PC. After you return your FNE license, you can activate it on the new PC.

12. Which LiMa version is can be used for the migration?

The LiMa Version from 1.8.5 supports the migration. It is suggested to use the latest LiMa Version in the download center for the performance and usability is improved through every LiMa Release. (<https://www.etas.com/de/downloadcenter/37859.php>)

13. How can the stand-alone LiMa version be downloaded?

The latest LiMa version can be download from the ETAS Download Center . Select product/topic "ETAS License Manager (LiMa)".

14. Who can I contact if the migration is not successful?

If the migration is not successful, please check the error message from LiMa. If the error message shows there is commercial issues (e.g. license is not valid, or there is no valid maintenance), please contact your tool coordinator or ETAS sales.

For the technical issues, ETAS support or our resident engineers can support you.

15. Further information for the support?

In the ETAS License Manager (LiMa) "Help" you can find the instructions.



Do you have further questions?

The numbers of our support hotlines can be found at www.etas.com/en/hotlines.
You can also find more information at www.etas.com

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